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| Name Surname | | | |
|  | | Position | |
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| Summary of Qualifications | Certified professional with over 6 years of diverse IT experience in healthcare domain, which includes running business analysis processes and activities, creating enterprise systems for pharmaceuticals, creating mobile applications for internet banking and insurance companies, improving electronic health record systems to pass government certification, managing distributed teams, conducting lead generation, business development and consulting.  Experienced in all product & software development phases: from ideation, elicitation and analysis, through architecture design and construction, to solution deployment. | | |
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| Skills | IT Areas   * Business Analysis * Quality Control * Software Development * Process Improvement and Business Optimization   Domains   * Healthcare * ERP * Retail   Technical skills/Programming Languages   * Software Architecture Design * UML/ BPMN/ IDEF X * SRS * C#/ASP.NET/ADO.NET/Windows Forms/Web Services * C++/Win API/MFC   BA Techniques   * Benchmarking/ Interface Analysis/ Observation/ Interview   RDBMS   * SQL Server/SQL/Business Intelligence * MS SQL Server/Analysis & Integration Services | | Frameworks   * BABOK * Zachman * PMBOK   Methodologies   * Agile, SCRUM, XP * Waterfall * Shure-Step * Lean * Six Sigma   BA Tools   * Data Modeling Tools * Bizagi * Visio * Enterprise Architect * Requirements Management Tools * [JIRA Software](https://www.atlassian.com/software/jira) * Confluence * [Trello](http://www.scrumwise.com/) * Prototyping Tools * Axure * Balsamiq * Framer |
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| Experience |  | | |
|  | **[Implementation of CRM system]** | | |
| Project Description: | Large international enterprise project intended to optimize business activities of customer’s B2C sector.  Project consists of:   * Implementation of CRM System in Ukraine. Integration of CRM System with ERP system (1C), Call center automation, Portal, Doc Flow, Supply Chain automation. * Rollout of the solution for Belarus, Armenia, Uzbekistan, Tajikistan, and Turkmenistan. Integration with local ERP system (1C). * Rollout of the solution for Russia. Integration with local ERP system (SAP). * Change management   Combined plan-driven with change-driven approaches (internal on-house framework). | | |
| Customer: | Switzerland Company | | |
| Involvement Duration: | 36 months | | |
| Project Role: | Business Analyst | | |
| Responsibilities: | * Business analysis execution activities * Change request management * User trainings and manuals | | |
| Project Team Size: | 10-15 team members | | |
| Tools & Technologies: | Java, .Net, Web Services, SQL Server/OLAP/DTS/RS | | |
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|  | **[Project Descriptive Name]** | | |
| Project Description: | A full-cycle system of instant payments from taking money to delivering it to a provider. The project consists of customer shell, processing part, Data Base, and data showcase for a company employee. | | |
| Customer: | Ukrainian Company | | |
| Involvement Duration: | 9 months | | |
| Project Role: | Business Analyst | | |
| Responsibilities: | * Designing and updating documentation of the closed system: Front-End, Back-end, Data Base, Automatized Business Processes; * Developing requirements for highly loaded and reliable systems; Documentation Processing Refactoring Process. | | |
| Project Team Size: | 15-20 team members | | |
| Tools & Technologies: | Enterprise Architect, Jira, Confluence | | |
|  | A full-cycle system of instant payments from taking money to delivering it to a provider. The project consists of customer shell, processing part, Data Base, and data showcase for a company employee. | | |
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|  | **[Project Descriptive Name]** | | |
| Project Description: |  | | |
| Customer: |  | | |
| Involvement Duration: |  | | |
| Project Role: |  | | |
| Responsibilities: |  | | |
| Project Team Size: |  | | |
| Tools & Technologies: |  | | |
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|  | **[Project Descriptive Name]** | | |
| Project Description: |  | | |
| Customer: |  | | |
| Involvement Duration: |  | | |
| Project Role: |  | | |
| Responsibilities: |  | | |
| Project Team Size: |  | | |
| Tools & Technologies: |  | | |
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| Certifications | [Certification name]  [Year] | | |
| Involvement Duration: | [Certification name]  [Year] | | |
| Project Role: | [Certification name]  [Year] | | |
| Responsibilities: | [Certification name]   * [Year] | | |
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| Education | **[Degree received]**  [School Name]  [Department]  Graduated in [Year] | | |
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